

Terms & Conditions for Campsite Pitch Rental

All rentals are name-specific and are not under any circumstances transferable.

Only persons shown on the contract are permitted to stay at the campsite.

Only one vehicle per camping pitch.

Bookings

- Bookings become firm on receipt of the duly-completed booking form, accompanied by a down payment equivalent to 25% of the total cost of the stay.
- A booking confirmation is systematically issued to you by post or e-mail.
- The balance due for your stay is payable on your arrival at the campsite.
- Administrative fees are €20 and are non-refundable.
- The booking shall be considered null and void in case of false declarations.

Arrival, late arrival and premature departure

- **Arrivals are from 1 pm and before 8 pm.** Your pitch will be reserved until 1 pm the day after the scheduled arrival date. After this deadline and if no news is received from you, your booking will be automatically cancelled.
- **Departures from 8 am and before midday** (an extra day shall be billed if the departure time is not respected).
- Late arrivals and premature departures shall not give rise to any refunds.
- Your pitch number will be designated by the manager on your day of arrival.
- As prior booking is not obligatory, campers without bookings shall be accommodated according to our available pitches.

Deposit

- A €30 deposit for the campsite magnetic access card will be requested on your arrival and refunded when the badge is returned.

Cancellation Insurance

- You are invited to take out an optional cancellation insurance amounting to €11 per stay at the time of booking.
- In case of booking cancellation, refunds may only be made if you have subscribed to the cancellation insurance (please refer to the insurance terms & conditions available on our website or by request to AXELLIANCE – +33(0)5 56 54 65 56 – e-mail: annulresa@axelliance-groupe.com).



House Rules

- Guests shall undertake to respect the campsite's house rules and ensure they are respected by all accompanying persons. The house rules are displayed at the campsite entrance and reception.

Pets

- Dogs (except category 1 and 2 dogs, which are prohibited at the campsite), cats and other carnivores must be kept on a lead further to presentation of a current vaccination certificate. They must be taken outside the campsite for walks and must not under any circumstances disturb the pace of other campers or be left unaccompanied on your pitch.

Visitors

- Day visitors must be declared prior to admission and show their ID at reception.
- A fee is payable for visitors, equivalent to the cost of an additional guest.
- Visitors must park their vehicle outside the campsite.

Barbecues

- Electric barbecues only are authorized. Coal and gas barbecues etc. are strictly prohibited by law.